



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
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SPEECH IN HINDI

Complaint No. CG No. 594/2024

SHAISTA BEGUM
Vs
BSES YAMUNA POWER LIMITED (D) SHANKAR ROAD

ORDER SHEET

Date : 10.02.2026

Present:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Akash Swami & Ms. Chhavi Rani, On behalf of OP.

Case called out. Both the parties are present and heard.

Both the parties stated that they have mutually settled the matter. O.P further stated that They have withdrawn the dues of one connection transferred upon the complainant. Regarding the other transferred dues, O.P is ready to waive off entire LPSC amount and balance is payable by the complainant. Counsel for the complainant agreed to the same and seeks equal monthly installments.

In view of the above, the grievance of the complainant has been mutually resolved between both the parties. The balance dues can be paid by the complainant in three equal monthly installments along with current electricity bills.

Case is closed as above. File be consigned to record room.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN